

Parking Services Statistical Information 2015/16

PCN Issuance

The table below provides the numbers of PCNs which have been issued in Welwyn Hatfield since 2011:

	2011-12	2012-13	2013-14	2014-15	2015-16
PCNs	8,069	7,158	8,367	9,023	8,392

When a PCN is issued, the recipient can either pay or make an informal representation asking us to cancel, citing relevant information and evidence for us to take into consideration.

If the PCN is paid promptly, within 14 days from the date of issue, a 50% discount applies.

Representations received within the initial 14 day period can result in a PCN being cancelled, but if a decision is made not to cancel the PCN we allow a further 14 days from the decision date for payment at the 50% reduced rate.

If the decision is made not to cancel the PCN, following a formal representation, the Owner can take matters further if they wish and make an appeal through an independent adjudication service, known as the Traffic Penalty Tribunal (TPT).

Other PCN statistical information

On street/off street by percentage

On street 87%

Off street 13%

PCNs paid at discount - 5137

PCNs paid at full charge or higher - 877

PCNs cancelled or written off – 1709 (33%)

Number of spaces restricted as indicated in the 2012 Consolidation Order are as follows:

	Estimated No of Bays
Disabled Parking	26
Free Parking	502
Voucher Permit	1856
Loading	8

PCNs issued by location

Area	Number
Brookmans Park	552
Cuffley	397
Digswell	146
Hatfield	2,985
Welham Green	149
Welwyn	288
Welwyn Garden City	3,875
TOTAL	8,392

PCNs issued by contravention

On-Street	Number
01 - Restricted Street 5 minute observations	2614
01 - Restricted Street Instant ticket	72
02 - Loading / Unloading	839
12 - No valid permit	914
14 - Electric charging place	5
16 - No valid Permit	62
19 - Displaying invalid permit	34
22 – Re-parked	54
23 - Wrong class of vehicle	332
24 - Not within the bay markings	2
25 - Parked in loading Place	68
26 - Special enforcement area (dropped kerb - driveway)	33
27 - Adjacent dropped footway (pedestrian dropped kerb)	371
30 - Parked longer permitted	1181
40 - Disabled bay no badge	544
45 - Taxi rank area	36
47 - Restricted bus stop	10
48 - Outside school	11
56 - Commercial vehicle waiting	2
61 - HGV on Footway	33
70 - Restricted loading area	26
Off- Street (Car Parks)	
80 - Longer than permitted	239
81 - Restricted area	3
85 - In permit bay with no valid permit	486
86 - Parked out of markings	125
87 - In disabled bay no blue badge	147
90 - Re-parked	21
91 - Wrong Class of Vehicle	9

92 - Parked causing obstruction	2
99 - Pedestrian Crossing	10
Warning Notices	
W01 - WN restricted street	4
W12 - No valid permit	85
W19 - Displaying invalid permit	10
W80 - Longer than permitted	1
W85 - In permit bay with no valid permit	1
W86 - Parked out of markings	2
W87 - In disabled bay no blue badge	3
W92 - Parked causing obstruction	1
Total	8392

PCN cancellations

Cancellation reason	Number
Discretionary Reasons	164
CEO Error	75
Disabled Badge Holder	242
No Trace From DVLA	136
DVLA Returned No Trace - Foreign Registration	163
Explanation Accepted	125
Lines & Signs Defective	22
Proof Of Loading/Unloading Provided	32
Police Vehicle	2
Unenforceable Address	21
Vehicle Breakdown	33
Vehicle Outside England & Wales	5
Void As Per PA Notes	47
Valid permit produced	50
Prevented From Issue	1
Spoiled Before Issue	90
Vehicle Drive Away	24
Total	1232

Income (by financial year)

	2011/12	2012/13	2013/14	2014/15	2015/16
Car park Income	£1,263,000	£1,199,331	£1,235,796	£1,064,000	£1,123,942
Season Tickets	£286,000	£308,794	£304,702	£295,564	£307,412
PCN Income	£251,750	£200,392	£245,000	£240,414	£254,152
Dispensations	£1,585	£1,700	£1,240	£1,998	£1,016
Permit Income	£20,000	£25,568	£32,444	£36,405	£38,234
Totals	£1,822,335	£1,735,785	£1,819,182	£1,638,381	£1,761,740

Net Income by Car Park

Looking at the Councils three main charging car parks in Welwyn Garden City, they have generated the income outlined below. This income includes tariff charges, season ticket sales and other related charges. There was no parking surplus generated for the Council from parking related charges or income.

	2011/12	2012/13	2013/14	2014/15	2015/16
Hunters Bridge	£623,846	£513,127	£511,279	£641,429	£691,115
Campus West	£260,782	£263,381	£305,738	£339,283	£368,082
Campus East Lower	£297,508	£337,713	£313,585	£353,419	£415,558
Osborn Way*	£391,965	£400,334	£429,340	-	-
Totals	£1,574,101	£1,514,555	£1,559,942	£1,334,131	£1,474,755

*This car park reverted back to the control of Network Rail in April 2014

Cost of Enforcement

	2011/12	2012/13	2013/14	2014/15	2015/16
East Herts	£100,000	£100,000	£129,000	£125,000	£125,747
NSL	£249,000	£249,000	£160,000	£236,200	£236,638
CP Plus	£167,000	£359,000	£388,000	£373,711	£395,390
Parking Services	£262,000	£189,000	£187,500	£174,280	£164,000
Total	£778,000	£897,000	£864,500	£909,191	£921,775