Welwyn Hatfield Borough Council Contracts register

Contract Reference	Contract Name	Contract Description	Contract Value (Yearly or total for one-off work)	Supplier Name	Contract Start Date	Contract End Date	Contract Extension Date	Contract Review Date	Department	Framework (If Yes which one)
C1095	Call off Lot 2 Vodafone	NFC167 Mobile voice and Data services	£ 8,000.00	Vodafone Limited	01/04/2024	31/03/2027	31/03/2028	Current	ICT and Digital Services	CCS
C932	Specialist Cleaning Services	Block Cleaning	£ 45,000.00	STM Group (UK) Limited	01/06/2022	30/06/2027	n/a	Current	Homes and Neighbourhood	
C1025	Leaseholder insurance	the provision of its property insurance in respect of private dwellings sold on a leasehold basis, the majority of these were under the Right To Buy (RTB) legislation.	£ 290,000.00	Protector Insurance	24/06/2023	24/06/2026	24/06/2028	Current	Finance	
C1080	Management agreement	Leasing of the High ropes adventure course at Stanborough park	£ 15,000.00	Planning Solutions Ltd	25/06/2016	24/06/2026	n/a	Current	Regeneration and Economic Development	
C841	Operation of the Splashlands Wet and Dry Adventure Play Area	1. Performance of all management, all maintenance, all health and safety and risk management functions for the safe operation of the splash park play zone, dry adventure play zone and café kiosk in Stanborough Park North.	£ 55,000.00	Greenwich Leisure Limited (GLL)	25/07/2020	24/07/2026	18/01/2029	Current	Leisure Community and Culture	
C1045	Recruitment Solution	the provision of a recruitment/applicant tracking system - Lot 2 cloud software - G-Cloud 13 (RM1557.13)	£ 10,000.00	Tribepad Limited	28/07/2023	28/07/2026	28/07/2027	Current	Human Resources	CCS
C1073	Retail Water and Wastewater	Retail Water and Wastewater	£ 55,000.00	Anglian Water (trading as Wave)	01/08/2022	31/07/2026	n/a	Current	Customer Services and Transformation	
C1153	Local Plan Viability Assessment	Viability assessment for Local Plan review	£ 30,000.00	BNP Paribas Real Estate Advisory & Property Management UK Limited	11/08/2025	31/07/2026	n/a	Jul-26	Planning	
C1162	Extensions to four properties to facilitate independent living	Extensions to four properties to facilitate independent living at at four locations within the Borough of Welwyn Hatfield	£ 480,000.00	DSN Property Developments Limited	16/02/2026	17/08/2026	n/a	Aug-26	Regeneration and Economic Dvelopment	
C1043	Chatbot	G-Cloud 13 (RM1557.13) Smart AI Technology Lot 2 Cloud software	£ 63,000.00	ICS.AI	21/08/2023	20/08/2026	20/08/2027	Current	ICT and Digital Services	CCS
C1085	PlotBox Software	Cemetery records management software	£ 6,420.00	GSS (NI) LTD (subsidiary of PlotBox Inc.)	01/09/2022	31/08/2026	n/a	Current	Customer Services and Transformation	
C990	Estate management services	Right to Buy services	£ 60,000.00	Sure Surveyors Limited	01/09/2023	31/08/2026	31/08/2027	Current	Regeneration and Economic Dvelopment	
C1180	Stock Condition Survey 2026	The Supplier will attempt to gain access to do a stock condition survey to all 1843 properties. For those that were not inspected a council officer we will make appointments.	£ 300,000.00	Savills (UK) Limited	12/01/2026	31/08/2026	n/a	Aug-26	Homes and Neighbourhood	
C1154	Garden Waste direct debit payments	Managed payments service	£ 5,000.00	Bottomline Payment Services Limited	05/09/2025	04/09/2026	n/a	Current	Public Realm	
C1047	Jadu Platform	G-Cloud 13 (RM1557.13) Lot 1 Cloud hosting, Lot 2 Cloud software, Lot 3 Cloud support	£ 92,500.00	Jadu Creative Limited	11/09/2023	10/09/2026	10/09/2027	Sep-26	ICT and Digital Services	CCS
C1052	Choiced based lettings system	Contract for the on-going support of the following existing systems: 1. Choice Based Lettings (CBL) 2. Homelessness, Prevention & Advice (HPA2) 3. Housing Related Support (HRS)	£ 23,000.00	Locata (Housing Services) Limited	11/09/2023	10/09/2026	10/09/2027	Current	Homes and Neighbourhood	
C1130	E-Learning System	Access Learning and associated Content and Professional Services	£ 17,000.00	Access UK Limited	11/09/2025	10/09/2026	10/09/2027	Jul-26	Human Resources	
C935	Footway and hard surfacing	Services to footway and hard surface maintenance	£ 52,000.00	Henderson & Taylor Public Works Limited	01/10/2022	30/09/2026	n/a	Current	Public Realm	
C1186	Void Refurbishment	Delivery of void refurbishment works across the Council's residential housing stock	£ 550,000.00	Hughs Ls McConnell Limited	20/10/2025	19/10/2026	19/10/2027	May-26	Homes and Neighbourhood	
C1046	Estate management services	The estate comprises a mixture of retail units, light industrial units, offices, community properties and various miscellaneous properties.	£ 200,000.00	Brasier Freeth LLP	01/11/2023	31/10/2026	31/10/2027	Current	Regeneration and Economic Dvelopment	
C996	Human Resources & Payroll solution	G-Cloud RM1557.12 HR & Payroll solution on a platform that. Lot 2 Cloud Software underpins the Buyer's IT strategy	£ 53,000.00	Zellis UK Limited	01/12/2022	30/11/2026	n/a	Jun-26	Human Resources	CCS
C475	Bus Shelter Maintenance and Advertising	Bus Shelter repair, maintenance and cleaning in return of advertising rights on all the Council owned shelters.	NIL	Adspace 2000 Ltd	01/12/1996	30/11/2026	n/a	Current	Public Realm	

Welwyn Hatfield Borough Council Contracts register

C1032	Asbestos Consultant	To facilitate and develop/implement a risk management approach. elimination and reduction of asbestos related hazards through the appropriate determination of priorities for remedial action including the delivery of training, maintenance, inspection and testing work	£ 60,000.00	Brian Robinson Asbestos Consulting	01/12/2023	30/11/2026	30/11/2027	Current	Homes and Neighbourhood	
C1029	Collection and Disposal of Abandoned Vehicless	Collection and Disposal of Abandoned Vehicles for Hertfordshire Consortium	£ 10,000.00	ASM Auto Recycling	01/12/2023	30/11/2026	30/11/2027	Current	Public Realm	
C1155	Environmental Enforcement Services	Provision of Environmental Enforcement Services in the Welwyn Hatfield Borough Council.	£ 60,000.00	Kingdom Services Group Limited	01/12/2025	30/11/2026	30/12/2030	Current	Public Realm	
C1170	Managed Network Support	ICT Network Services	£ 86,000.00	Boxxe Limited	01/12/2025	30/11/2026	n/a	Current	ICT and Digital Services	
C1019	Corporate cleaning contract	provision of cleaning services	£ 504,000.00	Birkin Cleaning Services Limited	01/01/2024	31/12/2026	31/12/2027	Current	Public Realm	
C948	Fire and Security Servicing	Servicing including alarms, fire extinguishers and Fire Risk Assessments	£ 20,000.00	T. & J. Fire Ltd	01/01/2023	31/12/2026	n/a	Current	Public Realm	
C851	Web GIS System	Implementation of Web Mapping platform at WHBC	£ 5,000.00	Computer Aided Development Corporation Ltd	18/12/2019	31/01/2027	n/a	Sep-26	ICT and Digital Services	
C1015	G-Cloud Rapid Insight IDR & IVM	Lot 2 Cloud software - Rapid7 Insight IDR & Rapid7 Insight IVM	£ 33,110.00	Integrity360	01/02/2023	31/01/2027	N/a	Jun-26	ICT and Digital Services	
C733	Process and Sale of Comingled Recyclates	Processing and sale of commingled recyclates. The following authorities are joint to this contract: Three Rivers District Council, Watford Borough Council, Welwyn Hatfield Borough Council, Dacorum Borough Council.	£ 500,000.00	Pearce Recycling ltd	01/02/2017	31/01/2027	n/a	Current	Public Realm	
C1129	PSN	Framework schedule 6 - PSN Core services RM6167	£ 1,500.00	Nominet UK	01/12/2024	31/01/2027	31/01/2028	Current	ICT and Digital Services	CCS
C865	Treasury Management Advisory Services	Treasury Management Advisory Services - Borrowing advice, Investment and counterparty advice, Technical and accounting advice	£ 16,000.00	Arlingclose Ltd	01/03/2020	28/02/2027	n/a	Jun-26	Finance	
C1072	Production of title plans	Development of the title plans	£ 10,000.00	Silk Partnership (Building surveyors) Limited	01/03/2024	28/02/2027	29/02/2028	Aug-26	Planning	
C970	24 Hour Emergency Lifeline Call Monitoring	Emergency lifeline call monitoring service 24 hours per day 365 days year providing to Service Users who are either Council tenants in independent living schemes, or to other service users in the councils area who use a dispersed emergency lifeline alarm and telecare equipment in their own	£ 53,000.00	PPP Taking Care Limited	01/04/2023	31/03/2027	N/a	Jun-26	Public Realm	
C1141	Bureau Services	Maintain the TEAM Sigma Software database with site, account and consumption information supplied by the customer. Database management.	£ 22,000.00	Energy Auditing Agency Ltd (TEAM)	01/04/2025	31/03/2027	n/a	Sep-26	Customer Services and Transformation	
C1145	Domestic Retrofit and Associated Environmental Improvement Services	Watford borough council and three rivers district council framework 002443 Lot 1 - Develop and deliver project management services	£ 500,000.00	National Energy Foundation	01/04/2025	31/03/2027	31/03/2028	Sep-26	Homes and Neighbourhood	
C1000	G-Cloud Docusign	Lot 2: Cloud software. Electronic signature system	£ 5,500.00	Glemnet Ltd	31/10/2024	31/03/2027	n/a	Aug-26	ICT and Digital Services	
C973	Electrical Minor Works	Miscellaneous Electrical Servicing and Minor Works on public buildings other than council housing, within the administrative boundaries covered by Welwyn Hatfield Borough Council.	£ 200,000.00	Baldwin & Bleakley electrical services ltd	01/04/2023	31/03/2027	n/a	Oct-26	Public Realm	
C967	Garage Maintenance	Provide, erect, maintain and move as required.	£ 200,000.00	RPT Building Services Limited	01/04/2023	31/03/2027	n/a	Oct-26	Public Realm	
C1184	Lot 2 - Single Network Services Call off	Supply of hosted payment and income-management services, including card, online, and telephone payments with reporting and refunds.	£ 28,000.00	Access Paysuite Limited	01/04/2026	31/03/2027	31/03/2029	Sep-26	ICT and Digital Services	PFH
C994	Community Lottery Operator	Online community lottery for welwyn hatfield borough	£ 80,000.00	Gatherwell Limited	01/05/2023	30/04/2027	n/a	Nov-26	Public Realm	
C1100	Housing, Environmental and Planning Solutions	Lot 3 framework schedule 6 housing, environmental and planning solutions RM6259 for the provision of Vertical application solutions	£ 22,500.00	NEC Software Solutions UK Limited	01/06/2024	31/05/2027	n/a	Jan-27	ICT and Digital Services	NEC/CCS
C1112	Housing and Economic Needs Assessment (2024)	Housing and Economic Needs Assessment (“HENA”) which will inform the Council’s Local Plan Review.	£ 30,000.00	Iceni Projects Limited	10/02/2025	01/06/2027	n/a	Feb-27	Planning	
C1058	Block Management	The Council currently has various mixed use blocks which combine long leasehold residential and ground floor commercial units. You will be required to provide a block management service for these blocks.	£ 75,000.00	Rivenhall PM Limited	05/04/2024	04/04/2027	04/04/2028	Oct-26	Regeneration and Economic Dvelopment	

Welwyn Hatfield Borough Council Contracts register

C1040	Lone Working protection device	Total Workforce Mobility – Orbis Lone Worker Protection, GPS Device - Roaming SIM. CCS framework Network Services 2 (Lot 7 – Paging and Alerting Services) call-off contract.	£ 16,000.00	Vodafone Limited	09/04/2022	08/04/2027	n/a	Nov-26	Public Realm	
C1020	Manifest Software solutions	Universal Adapter Multi-Use for WHBC Housing Systems Integration. Lot 3 Cloud Support G-Cloud 13 Call off	£ 40,000.00	Manifest Software Solutions Ltd	20/04/2023	19/04/2027	n/a	Jul-26	ICT and Digital Services	
C1190	Vehicle for simpler recycling	New Vehicle for Simpler Recycling	£ 298,673.00	Dennis Eagle Limited	23/02/2026	19/04/2027	n/a	Apr-27	Public Realm	
C1076	Lines and Signs Framework	Supply and installation of road signs and line markings.	£ 20,000.00	Henderson & Taylor Public Works Limited	01/05/2024	30/04/2027	30/04/2028	Jan-27	Public Real	
C1176	Elections Printing	electoral print and postal services	£ 50,000.00	CFH Docmail Limited	26/01/2026	25/05/2027	n/a	Jan-27	Legal	
C1044	Housing, Environmental and Planning Solutions	Call off Lot 3 - Framework schedule 6.	£ 22,000.00	DEF Software Limited	20/07/2023	19/07/2027	n/a	Jan-27	ICT and Digital Services	
C1086	Legal services in relation to S106 planning obligations	Provision of services relating to S106 Legal Services.	£ 15,000.00	Trowers and Hamlins LLP	03/08/2024	02/08/2027	31/08/2028	Mar-27	Planning	
C1128	Occupational Health Services	ESPO Framework 985B_23 Schedule 1 – Service Levels	£ 19,000.00	Medigold Health Consultancy Limited	04/08/2025	03/08/2027	03/08/2028	Mar-27	Human Resources	
C855	Housing Maintenance Services	Maintenance and minor works carried out in properties	£ 11,000,000.00	Morgan Sindall property services Limited	01/10/2022	30/09/2027	n/a	Current	Homes and Neighbourhood	
C1107	Telephony	VOIP system. Lot 2 Cloud hosting.	£ 42,000.00	Babble cloud limited	21/11/2024	30/11/2027	30/11/2028	Feb-27	ICT and Digital Services	
C1056	Arboriculture Services	Lot 2 - Maintenance of Young Trees Lot 3 - Maintenance of Woodland Trees	£ 118,000.00	Maydencroft	01/01/2025	31/12/2027	31/12/2028	Jan-27	Public Realm	
C1105	Housing maintenance - Project 1	Housing Maintenance Project 1 – Internals	£ 3,200,000.00	Gracelands Complete Maintenance Services Ltd	01/01/2025	31/12/2027	31/12/2029	Jun-27	Homes and Neighbourhood	
C1123	Urban Tree Maintenance	Services relating to tree maintenance.	£ 500,000.00	Gristwood and Toms Limited	01/04/2025	31/12/2027	30/12/2028	Jan-27	Public Realm	
C1116	Housing Maintenance - Project 2	Lot 1 - External specialist works	£ 300,000.00	Lot 1 - Sureserve Energy Services UK Limited	01/05/2025	31/12/2027	31/12/2029	Mar-27	Homes and Neighbourhood	
C1116	Housing Maintenance - Project 2	Lot 2 - Roof replacement works	£ 300,000.00	Lot 2 - Highview Group Limited	01/05/2025	31/12/2027	31/12/2029	Mar-27	Homes and Neighbourhood	
C1116	Housing Maintenance - Project 2	Lot 3 - Windows and doors replacement	£ 300,000.00	Lot 3 - C W G Group Ltd	01/05/2025	31/12/2027	31/12/2029	Mar-27	Homes and Neighbourhood	
C980	End User Services RM6100 Technology Services	partner with the inhouse ICT team to transform the existing services and deliver a new, flexible ICT service model.	£ 282,000.00	XMA Limited	01/02/2023	31/01/2028	n/a	Apr-27	ICT and Digital Services	
C1131	Disaster Recovery	RM6100 Technology Services 3 Agreement	£ 45,000.00	Wavenet	01/02/2025	31/01/2028	31/01/2029	Mar-27	ICT and Digital Services	
C1018	Service of One Cremator and ancillary unit	Servicing, repair and maintenance of the cremator, abatement plant and ancillary equipment	£ 44,000.00	Facultatieve Technologies Limited	06/03/2023	05/03/2028	n/a	Feb-27	Customer Services and Transformation	
C954	Housing M&E Services	undertake M&E Services include: •Door Entry Installations and Maintenance. •Fire Alarm Maintenance.	£ 200,000.00	RGE Services Limited	01/04/2023	31/03/2028	n/a	Feb-27	Homes and Neighbourhood	
C1054	Audio Visual Support and webcasting service	Provision of services relating to audio visual support and webcasting services	£ 44,000.00	Fade to black productions Limited	01/04/2024	31/03/2028	n/a	Feb-27	Legal	
C983	Textile Consortium	Textile Services - Supply Bins, Collections	£ 157,160.00	East London Textiles Limited	01/04/2023	31/03/2028	n/a	Jun-27	Public Real	
C784	Gas Appliance Servicing and Maintenance Contract	annual gas safety checks of WHBC domestic properties, breakdown repairs to heating / hot water systems and the installation of new central heating boilers / systems. Lot 1 – Welwyn Garden City	£ 1,313,500.00	Lot 1 - Sureserve Compliance Central	01/04/2019	31/03/2028	n/a	Current	Homes and Neighbourhood	

Welwyn Hatfield Borough Council Contracts register

C784	Gas Appliance Servicing and Maintenance Contract	annual gas safety checks of WHBC domestic properties, breakdown repairs to heating / hot water systems and the installation of new central heating boilers / systems. Lot 2 – Hatfield and villages	£ 1,313,500.00	Lot 2 - British Gas Social Housing Ltd T/A PH Jones	01/04/2019	31/03/2028	n/a	Current	Homes and Neighbourhood	
C808	Gas Third Party Audit	Undertaking of contract compliance with WHBC Gas Maintenance contracts which involve the maintenance and installation of Gas appliances to a Council Housing stock of approximately 8,894 dwellings. Undertaking of a series of tasks to ensure this compliance, which will include a 10% site	£ 87,600.00	Gas Advisory Services T/A Phoenix Compliancy Management	01/04/2019	31/03/2028	n/a	Current	Homes and Neighbourhood	
C1009	Housing maintenance - capital works	Housing maintenance - Capital Works	£ 7,500,000.00	Novus Property Solutions Limited	01/04/2023	31/03/2028	31/03/2030	Sep-26	Homes and Neighbourhood	
C1009	Housing maintenance - capital works	Housing maintenance - Capital Works	£ 7,500,000.00	Equans Regeneration Limited	01/04/2023	31/03/2028	31/03/2030	Sep-26	Homes and Neighbourhood	
C1035	Kitchen Supply	Kitchen supply of affordable and social rented properties.	£ 200,000.00	Howden Joinery Limited	01/10/2023	31/03/2028	31/03/2030	Sep-26	Homes and Neighbourhood	
C989	Electric Vehicle Charging Points (EV1)	Install, operate and maintain for the customer network of 16 Vehicle charging points.	£ 200,000.00	Blink Charging	01/04/2021	31/03/2028	31/03/2031	Jul-27	Regeneration and Economic Development	
C999	Building Surveyor planned maintenance programme	The Council is undertaking a major investment programme in its housing stock and will be delivering a large capital works programme - Whole property refurbishment works including but not limited to Kitchens and bathrooms and associated works, Windows and doors installations and	£ 150,000.00	Keegans Limited	01/04/2023	31/03/2028	31/03/2030	Feb-27	Homes and Neighbourhood	
C1003	Community Bus Services	Community Bus service, delivering a weekly transport serivce for residents within the borough for journeys including shopping trips, lunch club at The Hive.	£ 150,000.00	Communities 1st	01/04/2023	31/03/2028	31/03/2030	Feb-27	Public Realm	
C1126	Maintenance and servicing of commercial boilers, heaters and pumps	The contractor will be responsible for ensuring the assets are maintained in a safe and effective way	£ 50,000.00	Orion Building Engineering Services Ltd	01/04/2025	31/03/2028	31/03/2029	May-27	Public Realm	
C1117	Minor Building Works	Undertake miscellaneous general building maintenance and minor works.	£ 75,000.00	Kabaku General Services Ltd	01/04/2025	27/10/2026	n/a	Mar-27	Public Real	
C1169	Electronic Banking Services	electronic banking of monies collected for Council services via Post Office or PayPoint locations.	£ 35,000.00	Allpay Limited	01/04/2026	31/03/2028	31/03/2030	Sep-27	Finance	
C1139	Nurse Led Absence Management	~~Monitoring and improvement on absence management across the Council.~~ Call off from the Watford Borough Council framework agreement for Nurse Led Absence Management	£ 21,000.00	GoodShape UK Limited	01/05/2025	30/04/2028	n/a	Jan-28	Human Resources	
C1038	Sale of recovered newsprint	Collection of Newspapers and magazines / Recycling	£ 250,000.00	Edwards Recycling Limited	01/06/2024	31/05/2028	n/a	May-27	Public Real	
C1110	Agency Staff	Lot 1 - General Staffing Lot 3 - Property services staff	£ 200,000.00	Lot 1 & 3 - Reed Specialist Recruitment Ltd	01/06/2025	31/05/2028	31/05/2029	Jun-27	Human Resources	
C1110	Agency Staff	Lot 2 - Environmental Health Staff	£ 100,000.00	Lot 2 - 4Recruitment Services Ltd	01/06/2025	31/05/2028	31/05/2029	Jun-27	Human Resources	
C1146	Microsoft Licenses	RM6068 for the provision of Technology Products and Associated Services. Lot 3 Software & associated Services	£ 184,000.00	Ultima Business Solutions	01/07/2025	30/06/2028	n/a	Nov-27	Finance	
C1109	Professional Building Services	Lot 1 - Multi Disciplinary Consultant (to include Project Management, Quantity Surveying, CDM Services, Structural Engineering. Mechanical and Electrical Services, Planning Consultant and Architectural Services)	£ 100,000.00	Lot 1 - Pellings LLP	01/07/2025	30/06/2028	30/06/2029	Jan-28	Regeneration and Economic Development	
C1109	Professional Building Services	Lot 2 - Project Management Services Lot 3 -Quantity Surveying Services	£ 300,000.00	Lot 2 - Press & Starkey Lot 3 - Press & Starkey	01/07/2025	30/06/2028	30/06/2029	Jan-28	Regeneration and Economic Development	
C1109	Professional Building Services	Lot 4 - Structural Engineering Services	£ 100,000.00	Lot 4 - JNP Group Consulting Engineers	01/07/2025	30/06/2028	30/06/2029	Jan-28	Regeneration and Economic Development	
C1109	Professional Building Services	Lot 5 -Mechanical Engineering Services	£ 100,000.00	Lot 5 - Brinson Staniland Partnership Ltd	01/07/2025	30/06/2028	30/06/2029	Jan-28	Regeneration and Economic Development	
C1017	Cash Collection	Cash collection from various sites	£ 10,000.00	Security Plus Limited	24/07/2023	23/07/2028	n/a	Jan-28	Finance	
C1148	Minor works for neighbourhood improvements	The works comprise of miscellaneous general maintenance such as fencing and gates as well as minor ground works within the administrative boundaries covered by Welwyn Hatfield Borough Council.	£ 40,000.00	Sanper Construction Ltd	18/08/2025	18/08/2028	18/08/2029	Dec-27	Homes and Neighbourhood	
C1134	Enterprise Resource Planning	Lot 2 Cloud software - Contract for the delivery of Unit4 enterprise resource planning solutions, including Unit4 SaaS	£ 55,000.00	Unit4 Buisness Software Limited	01/12/2025	30/11/2028	30/11/2029	Jul-28	Finance	

Welwyn Hatfield Borough Council Contracts register

C1150	Merchant Acquiring	Framework RM6325 Payment Acceptance 2 for the provision of Payment Acceptance Services. Lot 1	£ 97,500.00	GPUK LLP Trading as Global Payments	01/12/2025	30/11/2028	30/11/2029	Feb-28	Finance	
C1057	Server replacement	Digital workplace solutions REF SBS/19/AB/WAB/9411	£ 28,000.00	Specialist computer centres PLC	06/12/2023	05/12/2028	n/a	Jun-26	Public Realm	
C783	Leisure Management Services	Management of leisure management facilities in the borough	£ 200,000.00	Greenwich Leisure Limited	19/01/2004	08/01/2029	n/a	Sep-26	Leisure Community and Culture	
C1136	Insurance Broking Services	Insurance support management, risk management and insurance arrangements.	£ 20,000.00	Marsh Limited	01/03/2025	28/02/2029	n/a	Jun-28	Finance	
C1089	Adaptations	Adaptations Services	£ 500,000.00	Gracelands Complete Maintenance Services Ltd	01/04/2025	31/03/2029		Mar-28	Homes and Neighbourhood	
C784	Streetscene Services	Lot 1 - Waste and Recycling Household collections and Street Cleansing	£ 5,000,000.00	Lot 1 - FCC	01/04/2020	31/03/2029	31/03/2038	Current	Public Realm	
C784	Streetscene Services	Lot 2 - Grounds Maintenance Services	£ 2,000,000.00	Lot 2 - Krinkels Uk Limited	01/04/2020	31/03/2029	31/03/2038	Current	Public Realm	
C1106	Asset Valuation	Lot 1: General Fund Valuation Lot 2: Housing Revenue Account Valuation	£ 18,000.00	Wilks Head and Eve LLP Lambert Smith Hampton Group Limited	31/03/2025	31/03/2029	n/a	Jul-29	Finance	
C1160	Lift Maintenance	Lift maintenance services	£ 75,000.00	Omega Citylifts Services Limited	01/04/2026	31/03/2029	31/03/2031	Jul-28	Public Realm	
C1188	Claims Handling Software	G-Cloud 14 Call Off RM1557.14. Lot 2 Cloud Software	£ 5,000.00	JC Applications development Limited	29/04/2026	28/04/2029	28/04/2030	Oct-28	Finance	
C902	Bereavement Services	Bereavement services for crematorium such as, Hard landscaping, Interment, Grounds maintenance	£ 180,000.00	Krinkels Uk Limited	01/06/2022	31/05/2029	31/03/2031	Sep-27	Customer Services and Transformation	
C1168	Corporate Window Cleaning	Window cleaning services	£ 21,000.00	All Clean London	01/06/2026	31/05/2029	31/05/2030	Nov-28	Public Realm	
C1115	Public health funerals	Provision of public health funerals at Oak Hill Crematorium.	£ 5,000.00	Neville funeral service limited	28/07/2025	27/07/2029	27/07/2030	Jan-29	Customer Services and Transformation	
C1177	Decorative Solutions	The provision of redeemable decorating vouchers, products	£ 35,000.00	B&Q Limited	01/08/2025	31/07/2029	n/a	Jan-29	Homes and Neighbourhood	
C1203	LexisNexix Law 360	LexisNexis Law360 call-off agreement (Essex county council framework)	£5,000.00	LexisNexis	30/03/2026	29/03/2030	n/a	Oct-29	Legal	
C1138	CCTV	Provision of public space CCTV system surveillance monitoring services, CCTV system planned preventative maintenance & response to faults and maintenance of St Albans council access control system.	£ 96,000.00	St Albans City and district council	01/04/2025	31/03/2030	31/03/2032	Mar-29	Public Realm	
C1198	Orchard Software and Support Services	Call off Lot 8 - Technology Catalogue RM6098	£ 382,000.00	MRI Software Limited	01/04/2026	31/03/2030	31/03/2031	Mar-29	ICT and Digital Services	
C1119	Insurance Services	Lot 1 - Property/Material damage	£ 459,000.00	Lot 1 - Zurich Insurance Company Ltd Trading as Zurich Municipal	24/06/2025	23/06/2030	23/06/2032	Feb-30	Finance	
C1119	Insurance Services	Lot 2 -Combined liability and fidelity guarantee/ crime and fleet.	£ 153,000.00	Lot 2 - Travelers Insurance company limited	24/06/2025	23/06/2030	23/06/2032	Feb-30	Finance	
C1119	Insurance Services	Lot 3 - Egineering (Inspection and Insurance)	£ 10,000.00	Lot 3 - BES Group Limited (British Engineering Services)	24/06/2025	23/06/2030	23/06/2032	Feb-30	Finance	
C1120	Memorial Safety Testing	memorial safety testing across our cemeteries and churchyards. The selected contractor will be responsible for inspecting the safety of memorials in accordance with industry standards and health and safety regulations.	£ 5,000.00	Greenbridge Desgins Ltd	24/10/2025	23/10/2030	23/10/2035	Feb-30	Customer Services and Transformation	
C1070	Electric Vehicle Charging Points (EV2)	Install, operate and maintain for the customer network of 105 Vehicle charging points across 23 sites.	£ 1,160,000.00	Blink Charging	01/12/2023	30/11/2030	30/11/2033	Jun-29	Regeneration and Economic Development	
C1174	Lift Servicing and Maintenance	Installation and Maintenance of Passenger and Mobility lifts and other associated works	£ 300,000.00	Stannah Lift Services Ltd	01/04/2026	31/03/2031	n/a	Mar-30	Homes and Neighbourhood	

Welwyn Hatfield Borough Council Contracts register

C998	Revenue and Benefits Service	Framework Schedule 6 - Provision of Outsourced Contact Centre and Business Services.	£30,000,000	Liberata UK Limited	01/04/2023	31/03/2033	n/a	Apr-30	Finance	
C1178	National Parking Portal	Facilitate payment processes for motorists at the Parking Operator's car parks.	£ 5,000.00	National Parking Platform Limited	13/01/2026	12/012028	rolling renewal	n/a	Regeneration and Economic Development	
C877	Campus east residential development		£ 82,000,000.00	Bellway Homes Ltd	31/08/2021	expiry by notice	n/a	Mar-30	Regeneration and Economic Development	
C1205	Hygiene Services	Hygiene Services at 9 sites	£30,000.00	Personnel Hygiene Services Limited	01/05/2026	30/04/2029	30/04/2029	Nov-28	Public Realm	
C1207	Utilities	Gas and Electricity through GCA contract	£ 1,500,000.00	EDF and Total Gas and Power	16/06/2023	01/04/2029	01/04/2030		Customer Services and Transformation	GCA
C1164	Damp and Mould remedial works	Lot 2d – Fully Managed Damp & Mould Solution. Call off.	£ 500,000.00	Axis Europe Limited	01/02/2026	31/01/2028	31/01/2029	Jan-27	Homes and Neighbourhood	PFH
C1181	Roof works to housing blocks	Resources to deliver roofing, window, door replacement, and insulation programme for council housing blocks.	£ 2,500,000.00	CWG Group Limited	01/04/2026	31/03/2028	31/03/2030	Mar-27	Homes and Neighbourhood	LHC
C1209	Procurement Support - Responsive Maintenance	CONSULTANCY SERVICES ESPO 664_25	£ 50,000.00	Echelon Consultancy Limited	05/06/2026				Homes and Neighbourhood	ESPO
C1179	Haseldine Meadows and Lockley Crescent	Housing development - Garage sites at Haseldine Meadows AL10 8HB and Lockley Crescent AL10 0TL	£ 3,422,000.00	Parrott Construction Limited	10/08/2026	05/08/2027	n/a	Dec-26	Regeneration and Economic Development	Prentis
C1199	Parking Permit Software	Lot 4 Civil Enforcement Soltuions - online end-to-end application and management of a wide range of a permit types (on-street and off-street).	£ 41,000.00	Marston Holdings Limited	01/07/2026	30/06/2027	30/06/2028	Jan-27	Regeneration and Economic Development	ESPO
C1166	Pest Control	Pest control services	£ 37,000.00	Professional Pest Management Ltd	01/07/2026	30/06/2029	30/06/2030	Oct-28	Public Realm	
C1210	Webcasting	CCS G-Cloud RM1557.14 Webcasting and associated services. Solution for the webcasting of live and recorded local authority meetings, together with associated support services.	£ 30,000.00	Public-I Group Ltd	01/07/2026	31/12/2028	30/06/2030	Dec-27	Democratic Services	CCS