



# WELWYN HATFIELD

## Notes of the last Residents Panel meeting

<b>Date and Timing</b>	Wednesday 30 July 2025 6.10pm – 8pm
<b>Location</b>	Council Offices, Campus East, WGC
<b>Chair</b>	Anthony Goodwin
<b>Also present</b>	Residents' Panel Ka Ng – Chief Executive Sue McDaid – Executive Director Resident Services and Climate Change Janice White – Assistant Director Homes and Neighbourhoods Alison Wildey – Resident Involvement Manger Michelle Meaney – Resident Involvement Administrator
<b>Agenda Item</b>	<b>Subject and actions</b>
<b>1.</b>	<b>Welcome and Introductions.</b>
<b>2.</b>	<b>Declarations of Interest.</b> N/A
<b>3.</b>	<b>Notes of the last meeting (25/6)</b> A recap of notes of the last meeting.
<b>4.</b>	<b>Local Government Reorganisation</b> Officers presented an overview of local government reorganisation.
<b>5.</b>	<b>Tenant Satisfaction Measures Survey results 24-25</b> Officers presented the Tenant Satisfaction Measure survey results from 24-25.
<b>6.</b>	<b>Repairs poster for website</b> Panel members discussed the preferred poster option and provided feedback.



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7.	<p><b>Community Fair</b> The Hatfield Community Fair takes place on the 12 August, 11am -3pm. Agreement was made over what activity to provide</p>
8.	<p><b>Chair's update</b> Chair shared the presentation that will be given to WHBC senior managers about the role of the Panel.</p>
9.	<p><b>Housing update</b> Officers are preparing for the introduction of Awaab's Law.</p>
10.	<p><b>Matters Arising</b> N/A</p>
11.	<p><b>Date of Next Meeting</b> Weds 24 September 2025, 6.10pm</p>