



WELWYN HATFIELD

Notes of the last Residents Panel meeting

Date and Timing	Wednesday 24 September 2025 6.10pm – 8pm
Location	Council Offices, Campus East, WGC
Chair	Anthony Goodwin
Also present	Residents' Panel Janice White – Assistant Director Homes and Neighbourhoods Alison Wildey – Resident Involvement Manger Michelle Meaney – Resident Involvement Administrator
Via Teams	Chelsee Wenz – Graduate Trainee Paul Horsley – Service Manager Investment & Programme delivery Jamie Norman – Projects Manager, Investment & Programme delivery
Agenda Item	Subject and actions
1.	Welcome and Introductions.
2.	Declarations of Interest. N/A
3.	Notes of the last meeting (30/7) A recap of notes of the last meeting.
4.	Planned Maintenance update Officers presented a Planned Maintenance update.
5.	Warm Homes: Social Housing – energy efficiency works Officers presented an update on the programme of energy efficiency works.
6.	Awaab's Law Officers provided an update on Awaab's Law.
7.	Chair's update Chair updated the panel on the forthcoming complaints communication project group.



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8.	Housing update Officers updated the panel on the council housing teams' recruitment.
9.	Matters Arising N/A
10.	Date of Next Meeting Weds 29 October 2025, 6.10pm