



WELWYN HATFIELD

Notes of the last Residents Panel meeting

Date and Timing	Tuesday 16 December 2025 5.30pm – 6.45pm
Location	Council Offices, Campus East, WGC
Chair	Anthony Goodwin
Also present	Residents Panel Kirsten Roberts – Assistant Director Customer Service & Transformation Alison Wildey – Resident Involvement Manger Michelle Meaney – Resident Involvement Administrator
Agenda Item	Subject and actions
1.	Welcome and Introductions.
2.	Declarations of Interest.
3.	Notes of the last meeting (20/11) A recap of the notes from the last meeting.
4.	Chair's update The Panel were thanked for all their work this year.
5.	Housing update Officers updated the panel on upcoming consultation taking place in January.
6.	Complaints Communications Focus Group report The Panel presented the Complaints Communications focus group report.
7.	Matters Arising Merry Christmas!
	Date of Next Meeting Wednesday 28 January 2025, 6.10pm