



WELWYN HATFIELD

Notes of the last Residents Panel meeting

Date and Timing	Wednesday 28 January 2026 6.10pm – 8pm
Location	Council Offices, Campus East, WGC
Chair	Anthony Goodwin
Also present	Residents Panel Ka Ng – Chief Executive Richard Baker – Executive Director Finance & Transformation Janice White – Assistant Director Homes & Neighbourhoods Richard England – Strategy & Policy Officer Alison Wildey – Resident Involvement Manger Michelle Meaney – Resident Involvement Administrator
Via Teams	Sue McDaid – Executive Director Resident Services & Climate Change Kirsten Roberts – Assistant Director Customer Service & Transformation
Agenda Item	Subject and actions
1.	Welcome and Introductions.
2.	Declarations of Interest.
3.	Notes of the last meeting (16/12) A recap of the notes from the last meeting.
4.	The Housing Revenue Account Officers provided a presentation on the HRA Business Plan.
5.	WHBC response to scrutiny report Officers thanked the focus group for their hard work and presented the council’s response to the report’s findings and recommendations.



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6.	Chair's update The Panel unanimously agreed for the current Vice Chair to remain for another 12 months.
7.	Housing Update Officers gave a service and recruitment update.
8.	Matters Arising N/A
	Date of Next Meeting Wednesday 25 February 2026, 6.10pm