WELWYN HATFIELD

Housing Management Responsibilities





Ka Ng
Chief Executive



Zayd Al-Jawad
Executive Director
Place



Richard Baker
Executive Director
Finance & Transformation



Sue McDaid
Executive Director
Resident Services & Climate Change



Matt Wilson
Assistant Director
Planning



Kirsten Roberts
Assistant Director
Customer Service & Transformation
- Tenant Engagement & Communication
- Complaints
- Customer Service
- Performance & Project Management



Emma Walker
Assistant Director
Public Realm
- Garages



Damian Etheraads
Assistant Director Leisure, Community & Cultural Services
- Housing Options & Allocations
- Homelessness
- Independent Living



Ben Trueman
Assistant Director
ICT & Digital Services
- Housing Systems
- Websites



Janice White
Assistant Director
Homes & Neighbourhood
- Housing Repairs & Building Safety
- Investment Programme Delivery
- Neighbourhoods
- ASB & Community Safety Partnerships



Geoff Sampson
Assistant Director
Regeneration & Economic Development
- Affordable Housing



Helen O'Keeffe
Assistant Director
Finance
- Housing Income
- Home Ownership



Sharon Harte-Andrews
Head of Human Resources & Organisational Development



Gavin Ramtohal
Assistant Director
Legal & Governance