





# Welwyn Hatfield Community Safety Partnership



## Welwyn Hatfield Community Safety Partnership

Your councils, police, university, fire, health and justice services are working together for safer neighbourhoods in the borough.

### Action Plan for 2018- 2019

<b>Action Plan:</b>	<b>Partnership Principles:</b>
<p>The plan is working towards tackling the five Community Safety Partnership priorities and has regard to relevant county wide strategies and the Police and Crime Commissioner's four year plan. The plan indicates, through specified actions and proposed outcomes, how the CSP will address the five priorities during 2018- 2019.</p> <p>This is a 'live' document and all actions will be updated by the Joint Agency Group (JAG) on a regular basis. The Responsible Authorities Group (RAG) will receive updates on progress against the action plan and review the plan strategically to tackle any blockers in delivery.</p>	<ul style="list-style-type: none"> <li>• Information sharing and excellent communication</li> <li>• Using partnership resources wisely/efficiently</li> <li>• Partners attendance is required at JAG/RAG</li> <li>• Partners need to trust in each other's expertise and integrity</li> <li>• All objectives/actions need to be evaluated and lessons learnt to be shared within the partnership to support us improve and develop</li> <li>• Work on the principle of "early intervention" is a better solution than "intervention"</li> <li>• Partners need to be open to change and adapt actions to enable learning, improving, developing and achieving better results</li> <li>• Partners to have consistent approach to public engagement. Ensure united, consistent messages reach everyone in Welwyn Hatfield</li> </ul>
<b>Groups and Agencies involved:</b>	<b>Colour Key:</b>
<p>Other groups and agencies involved (this is not an exclusive and exhaustive list) and more groups/agencies joining can be added throughout the year:</p> <ul style="list-style-type: none"> <li>• Safer Together group</li> <li>• Welwyn Hatfield Domestic Abuse Forum</li> <li>• ASB forum</li> <li>• MAGPYE</li> <li>• Welwyn Hatfield Alliance</li> <li>• Town Centres</li> <li>• Voluntary Groups</li> <li>• 11-19 Group</li> </ul>	<p>The following colours will be used under the "Status" column:</p> <ul style="list-style-type: none"> <li> Red – Progress or delivery well below target; serious intervention needed</li> <li> Amber - Progress or delivery up to (say) 20% below target; attention needed</li> <li> Green - Progress on or ahead of schedule and on track to deliver as planned</li> <li> Blue – Objective completed. All actions completed.</li> </ul>

**All members of the Community Safety Partnership will continue to ensure better information sharing, this includes:**

- SNT working closely with partners on prolific offenders to ensure successful multi-agency working to reduce re-offending
- CCSU updating the CSP on progress on drug-using offenders programs and updated on work delivered by Bench
- HFRS to share information on incidents around the district.
- ENHCCG and Voluntary Sector partners to update JAG members on relevant work carried out
- All agencies will continue to work towards minimising the risk of radicalisation and extremism in Welwyn Hatfield

# 1. Keep Down Crime, Especially Burglary at Homes

Lead Officer: Inspector Sophia Adams, Safer Neighbourhood Team (SNT) Hertfordshire Constabulary

Objective	Action	Outcome	Progress	Accountable Officer	Partners	PCC Policy	Status
<b>1.1 Reduce vulnerability to burglary</b>	<ul style="list-style-type: none"> <li>a) Contribute to CSP events with information on crime prevention especially around burglary prevention</li> <li>b) Raise awareness of burglary prevention campaign, Operation Guardian</li> </ul>	<ul style="list-style-type: none"> <li>a) Residents have an Increased knowledge around crime prevention and tools to help keep safe from burglary and intruders</li> </ul>	<ul style="list-style-type: none"> <li>a) Operation Balloon with the University Police Team visiting Student properties</li> <li>b) Scorpion Team tasked with CSP hotspots</li> </ul> <p>Increased cocooning now being carried out by SNT around victims of burglary and their neighbours</p> <p>Social media campaigns around crime prevention</p>	Inspector	SNT WHBC UH PAL Private Sector Housing	Business Sense / Public Focus	
<b>1.2 Raise public's confidence by providing Community Safety awareness in the district and reassurance community engagement events</b>	<ul style="list-style-type: none"> <li>a) Deliver four Community Information Days</li> <li>b) Deliver safety events on UH campus increase student OWL registrations</li> </ul>	<ul style="list-style-type: none"> <li>a) 2 x CIDs delivered in 2018/19 Intelligence gathering and feedback to residents on issues identified</li> <li>b) Increase on student OWL registrations</li> </ul>	<ul style="list-style-type: none"> <li>a) CID at KGV took place on 29 August and another will be taking place on 11 September at Moneyhole Pavilion.</li> </ul> <p>CID Questionnaires were also filled out during Community Safety Week in the Howard Centre with residents and businesses.</p> <ul style="list-style-type: none"> <li>b) During community Safety Week a number of OWL registrations were made.</li> </ul>	CSP Coordinator	SNT JAG UH ASB Forum	Customer Care / Making it Happen	

<p><b>1.3</b> Reduce youth crime, associated ASB and out of county influence on crime locally</p>	<p>a) Enforcement action under Operation VINIC</p> <p>b) Promote the use of coercive powers</p> <p>c) Robust management of offenders with strict conditions</p>	<p>a) Intelligence gathered around out of county offenders</p>	<p>a) 18 persons arrested so far</p> <p>Closer working and information sharing with Herts Uni</p> <p>b) Closure orders on 'cuckooed' premises</p> <p>c) CPNW's issued to youths and now their parents</p>	<p>CSP Inspector</p>	<p>SNT WHBC</p>	<p>Public Focus</p>	
<p><b>1.4</b> Promote awareness of PAL scheme amongst potential tenants and landlords</p>	<p>a) Support PAL to roll out communication plan to raise awareness of the scheme</p>	<p>a) Increase in PAL landlord membership and prospective residents tenancies</p>	<p>a) Total of 93 landlord members of PAL. There has been nearly 1,800 rented properties have PAL accreditation within the borough.</p> <p>There has been PAL presence at events such as CID, UH Freshers Fayre, UH housing events, Landlord Forums and Community Safety Week.</p> <p>PAL will also be holding a stall at UH Freshers Fayre in September.</p>	<p>PAL Manager, WHBC</p>	<p>Private Sector Housing UH WHBC</p>	<p>Business Sense / Public Focus</p>	
<p><b>1.5</b> Promotion of scam and fraud prevention</p>	<p>a) Raise awareness for businesses and shop owners</p> <p>b) Raise awareness for residents</p>	<p>a) Information shared via Economic Development Officer(WHBC), BID team and Hatfield Town Centre Forum</p>	<p>a) Hertfordshire has a Banking protocol which is advertised locally. Looking at development of more business watch areas in shopping parade and town centres.</p>	<p>WHBC (Economic Development) WGC BID Hatfield Town Centre Forum</p>	<p>Trading Standards JAG</p>		




		<p>b) Article on Fraud and Scam Prevention published in every Life Magazine</p>	<p>The CSP plan to work with businesses to give training on target hardening, scams and fraud.</p> <p>Scams events held at Barclays braches in WGC and Hatfield. Scams advice stall for professionals at HSAB conference in Hatfield.</p> <p>a/b) CCSU has a scams/intel document. The next plan is to write a strategy based on that intelligence. Scams awareness in Library.</p> <p>b). Scams advice given to residents at Community Safety Week, Friends against Scams session held at WGC library. Scams talk to dementia staff.</p> <p>New scams leaflet published 'Just Say No'. Consumer newsletter published.</p>				
--	--	---	--	--	--	--	--

## 2. Prevent Antisocial Behavior

Lead Officer: ASB Manager Position (Vacant), Welwyn Hatfield Borough Council

Objective	Action	Outcome	Progress	Accountable Officer	Partners	PCC Policy	Status
<b>2.1 Tackle organised youth ASB crime in the district</b>	Coordinate the delivery of the two PCC funded grant projects	<p>a) Engage with at least 400 young people from various age groups (11-19) focus groups.</p> <p>b) Training delivered to all 6 secondary schools in the district – at least 10 staff members of each school engaged.</p> <p>c) Train at least 60 front line officers from across the CSP</p> <p>d) Full data report provided on completion on youth provision, which will be shared with the OPCC.</p> <p>e) Work with local agencies to second a youth work professional to work alongside the Council and the Police. There work will cover 121 meeting with young people and their families as well as organising specific youth projects and programmes aimed at reducing ASB</p>	<p>a) Over 2,000 young people have completed the questionnaire.</p> <p>b) Paul Hannaford has delivered talks to all 6 secondary schools as well as Oaklands College and the YOTs. Training for school staff will take place over September/October/November.</p> <p>c) St Giles Trust training took place on 18 June with roughly 40 people in attendance.</p> <p>d) Full data report not completed until project is finished in March 2019.</p> <p>e) Youth Service is now in post under Positive Pathways Project and will be launched to schools in September.</p>	WHBC CSP Coordinator & Safer Communities Officer	11-19 Group SNT YMCA YC Herts	Public Focus	

<p><b>2.2</b> Prevent young people becoming involved with antisocial behavior</p>	<ul style="list-style-type: none"> <li>a) Provide life skills and safety awareness sessions to all Year 6</li> <li>b) Support existing diversionary activities</li> <li>c) Coordinate and deliver one Community Youth Champions (CYC) event per year.</li> </ul>	<ul style="list-style-type: none"> <li>a) Crucial Crew delivered in June 2018 engaging with all primary schools.</li> <li>b) Heads Up magazine published, including all existing diversionary activities and information from YC Hertfordshire shared</li> <li>c) All secondary schools engaged with the CYC program. Champions identified and message rolled out to all the schools.</li> </ul>	<ul style="list-style-type: none"> <li>a) Crucial Crew Yr 6 took place between 4 June – 14 June and was a success. Saw over 1,300 students.</li> <li>b) Heads Up magazine was distributed in June. Next edition due to go out in February.</li> <li>c). Planning is underway for this year's CYC. The theme was agreed as Drugs and County Lines by RAG.</li> </ul>	<p>CSP Coordinator (WHBC) Safer Communities Officer (WHBC) YC Hertfordshire</p>	<p>11-19 Group SNT YMCA YC Herts HFRS RNLI Fire Youth Engagement Service UH Great Northern Railway ASB Team</p>	<p>Public Focus</p>	
---	--	--	---	---	---	---------------------	--

<p><b>2.3</b> <b>Reduce the incidents of ASB</b></p>	<p>a) Deliver a consultation event around proposed Hatfield PSPO</p> <p>b) In partnership, deliver initiatives aiming to reduce levels of ASB in the borough</p> <p>c) Op Reprise delivered in partnership to reduce noise related ASB within the borough (Out of hours noise service on a Friday and Saturday night)</p>	<p>a) Consultation delivered action plan developed from completed surveys</p> <p>b) Key safety messages delivered to all secondary schools in the borough</p> <p>c) Increase the number of youth related activities available for young people to participate in Reduction or repeat calls</p>	<p>a). PSPO went live in July. Enforcement is now being carried out.</p> <p>b). Paul Hannaford talks taken place in all secondary schools. A multi-agency working group was formed to tackle the problems around Woodhall (ASB Hot Spot) and work continues to improve the environment and target harden.</p> <p>c). Friday Night Kicks is running over the summer until September as a diversionary youth project. More projects will be planned through the Positive Pathways Project.</p> <p>c) Continues as normal.</p>	<p>WGCH/Hatfield Station Commanders, WHBC HFRS</p>	<p>SNT WHBC 11-19 Group</p>	<p>Public Focus</p>	
<p><b>2.4</b> <b>Reduce student related antisocial behavior</b></p>	<p>a) Deliver Operation Balsam</p>	<p>a) Reduction in repeat calls due to student related antisocial behaviour</p>	<p>a) Start due Monday 17<sup>th</sup> September to tie in with Students Returning</p>	<p>PHAP, WHBC SNT UH</p>	<p>JAG</p>	<p>Making it Happen</p>	
<p><b>2.5</b> <b>Commitment in sharing information</b></p>	<p>a) Ongoing information sharing at the ASB Forum and MAGPYE</p>	<p>a) Appropriate multi-agency attendance at meetings</p>	<p>a) Continuing to engage with agencies who haven't attended meetings before.</p>	<p>WHBC</p>	<p>ASB Forum JAG</p>	<p>Making it Happen</p>	



### 3. Reduce the likelihood of drugs and alcohol misuse and its impact to the community

Lead Officer: JAG Chair, Zoe Keyte – Welwyn Hatfield Borough Council

Objective	Action	Outcome	Progress	Accountable Officer	Partners	PCC Policy	Status
<b>3.1</b> Support the community in tackling substance misuse in public spaces	<p>a) Hot spots identified and information shared in timely manner.</p> <p>b) Operation Crystal, a multi-agency response to be reinstated to provide reassurance to communities directly affected by class A- drug raids.</p>	<p>a) Community feel reassured that appropriate action is put in place</p>	<p>a) Community Reassurance events continue. Community Safety Week took place in August where drug and alcohol services were available.</p> <p>b) Pcsos tasked with engaging with schools re drugs</p> <p>Operation crystal warrants carried out and numerous persons charged and premises closed – Op Vinic</p> <p>Resolve are working on putting services in place at Queensway House site.</p>	JAG chair /SNT	ASB Forum Street Wardens PCSO's WHBC Resolve	Building on Success	
<b>3.2</b> Ensure intelligence is shared effectively and in timely manner	<p>a) Work with CCSU in finalizing an Information Sharing Agreement for the CSP</p>	<p>a) Intelligence shared amongst CSP organisations enabling effective assistance in the reduction of drug use and associated crime</p>	<p>a) Mario Demetriou is currently re-writing the Information Sharing Protocol on a Countywide level. Timescale not yet available.</p>	SNT	JAG	Building on Success	

<b>3.3</b> <b>Raise awareness amongst young people on substance misuse and its impact</b>	a) Develop and deliver a social media campaign to raise awareness amongst young people and raise awareness of support services	a) Campaign successfully delivered, schools engaged, young people involved in shaping the campaign	a) Delivering a specific university campaign between September 2018 and June 2018 called UOH1L (You Only have 1 Life). WHBC have supported the concept and developed the initiative which is now being driven and is owned by the University and Students Union	UoH Community Partnerships - WHBC	WHBC 11-19 group CCSU UoH UoH – Students Union Herts Police	Making it Happen	
--	--	--	---	--------------------------------------	--	------------------	--

<b>4. Protect Vulnerable People</b> <b>Lead Officers: Zoe Crossan, HFRS and Victoria Robinson ENHCCG</b>							
Objective	Action	Outcome	Progress	Accountable Officer	Partners	PCC Policy	Status
<b>4.1</b> <b>Promote integrated support to vulnerable residents</b>	a) Deliver Safer Together event in WGC and Hatfield with focus on fraud and scams b) Support HFRS in delivering Home Visits in Welwyn Hatfield	a) Joined up promotion of events under the CSP banner (minimum of 15 agencies taking part during the week) b) Increased referrals from CSP Agencies, clear pathways and information held by Herts Help.	a) Community Safety Week took place at the Howard Centre in August. Approximately over 700 people engaged with. b) Safe and Well is ongoing. Crews will be carrying out the 'Safe' part and the 'Well' part is carried out by Joint Protective Service or fire volunteers. Still looking at high priority areas, e.g. deprived, vulnerable and elderly. Attend the WGC Fire Station open day and promote both the CSP but also the home visits.	CSP coordinator  HFRS ENHCCG	JAG CSSU Hertfordshire Libraries Age UK Hertfordshire Mind in Mid Herts Alzheimer's Society Affinity Water Herts Help Keep Safe	Public Focus	

<p><b>4.2</b>  <b>Support the Rough Sleeping Strategy to reduce rough sleepers and minimise related risks</b></p>	<p>a) Support strategy delivery and WH Housing First project</p>	<p>a) Multi agency approach and reduction of rough sleepers.  b) Rough sleepers receive the support they require to stay safe and well</p>	<p>a) Welwyn Hatfield Housing First project is now in place. Providing outreach and resettlement services and specialist accommodation for people with complex needs. This is being regularly reviewed to identify any gaps.</p> <p>Resolve have an agreements in principal to a refit programme at Queensway House that will include Crisis Shelter provision all year round. Resolve are working towards an October launch. Part of the programme will also include drug and alcohol and structured treatment.</p> <p>b) Housing First project is progressing and is still in its first year. Homeless Review meeting took place on 9<sup>th</sup> May. Conversation was had about accessing appropriate housing. Item discussed around a Housing Shelter which Resolve could lead on. Housing shelter going to Planning Committee at WHBC in October, if approved works will start in November.</p>	<p>Resolve  WHBC  ENHCCG</p>	<p>Homeless Prevention Forum  JAG  Resolve  Citizens Advice  DrugLink</p>	<p>Protecting the Public – especially the Vulnerable</p>	

<p><b>4.3</b> <b>Increase awareness of mental health and wellbeing</b></p>	<ul style="list-style-type: none"> <li>a) Deliver suicide awareness training for CSP partners</li> <li>b) Raise awareness of Mental Health services</li> <li>c) Ensure a mental health topic is included in Crucial Crew Year 6</li> </ul>	<ul style="list-style-type: none"> <li>a) Reduction in suicides, suicidal acts and suicidal incidents.</li> <li>b) Increase in referrals for Mental Health services via CSP events</li> <li>c) 1320 Y6 children receive information around mental health at Crucial Crew each year (2017 and 2018) &amp; ensure referral mechanism is in place</li> </ul>	<p>a) Spot the Signs Suicide Prevention Training took place in July and trained over 40 professionals.</p> <p>Suicide Awareness and Prevention training also delivered to HWH Fire Crews in August.</p> <p>b) Mental Health awareness took place at Healthfest events in WGC and Hatfield during September and at Community Safety Week.</p> <p>Resolve are developing a working partnership with Mind in Mid Herts to support people with a range of mental health conditions, including dual diagnosis.</p> <p>HWH Fire Crews received training in Trauma Risk Information Management which supports mindfulness and mental health amongst blue light personnel.</p> <p>c) Over 1,300 year 6 students received short training in mindfulness at Crucial Crew in June 2018. Information will also be given out regarding mental health. HFRS support referrals via JPS.</p>	<p>CSP Coordinator</p> <p>HFRS</p>	<p>All CSP agencies</p>	<p>Protecting the Public – especially the Vulnerable</p>	
--	--	---	--	------------------------------------	-------------------------	--	--

<p><b>4.4</b>  <b>Support the CSP agencies to protect those more at risk</b></p>	<ul style="list-style-type: none"> <li>a) Ensure Prevent is embedded in all partner agencies.</li> <li>b) Support Operation Tropic and deliver a targeted campaign around Modern Slavery</li> <li>c) Ensure Hoarding Protocol in place and being delivered</li> </ul>	<ul style="list-style-type: none"> <li>a) Referrals made and information shared amongst relevant agencies</li> <li>b) Campaign rolled out in Welwyn Hatfield</li> <li>c) Outcome to be agreed after meeting between HFRS and Public Protection.</li> </ul>	<ul style="list-style-type: none"> <li>a). WRAP presentation slides being update by WHBC officer. Sessions offered to all agencies as required</li> <li>b) Modern Slavery Actions part of CSP's Safeguarding Action Plan. Still awaiting update from Operation Tropic</li> <li>c) First Hoarding meeting has been agreed and partners concerns have been contacted, WHBC taking the lead. There will be a WHBC plan to tackle hoarding and also an external plan which will involve wider CSP work.</li> </ul>	<p>RAG/JAG Chair  CSP  Coordinator  WHBC  HFRS  UoH  Trading  Standards</p>	<p>JAG/RAG  members  SNT</p>	<p>Protecting the Public – especially the Vulnerable</p>	
--	---	--	--	---	--------------------------------------	--	--

## 5. Support people enduring or escaping Domestic Abuse (DA), Intimidation and Harassment

Lead Officer: CSP coordinator, Zoe Keyte - Welwyn Hatfield Borough Council

Objective	Action	Outcome	Progress	Accountable Officer	Partners	PCC Policy	Status
<b>5.1</b> Ensure the Welwyn Hatfield Domestic Abuse Forum is kept informed on local/national provision available to support people enduring or escaping Domestic Abuse	<ul style="list-style-type: none"> <li>a) Forum representation at Hertfordshire Domestic Abuse Action Group</li> <li>b) Regular email updates with news, changes in legislations and current issues to DA Forum members</li> </ul>	<ul style="list-style-type: none"> <li>a) Local and national updates received and distributed within local Forum membership</li> <li>b) DA Forum members receive up to date information and enabled to support residents effectively</li> </ul>	<ul style="list-style-type: none"> <li>a) WH DA Forum submitted a response to the governments DA Consultation in May.</li> <li>DA Forum membership continues to be successful.</li> <li>b) Continuous.</li> </ul>	<p>DA Forum</p> <p>CSP Coordinator</p>	<p>CCSU/HCC</p> <p>DA Forum members</p>	Protecting the Public – especially the Vulnerable	
<b>5.2</b> Raise awareness of Domestic Abuse Services available support in the district or online	<ul style="list-style-type: none"> <li>a) Sustain the weekly Sunflower drop-in. Coordinate on-going cover</li> <li>b) Participate in DA Awareness events and support promotion of Herts Domestic Abuse Helpline</li> </ul>	<ul style="list-style-type: none"> <li>a) Sunflower drop-in is open to the public for at least 48 weeks during the year</li> <li>b) DA Forum/Sunflower/ CSP support HCC's DA Days of Action each November and other events.</li> </ul>	<ul style="list-style-type: none"> <li>a). New volunteer has been appointed and is now working at the drop-in.</li> <li>b) Events will be planned for 16 Days Against Domestic Abuse in November.</li> <li>Annual Domestic Abuse Conference took place with over 180 attendees in April. Focus was on Coercive Control</li> </ul>	CSP Coordinator	DA Forum	Protecting the Public – especially the Vulnerable	
<b>5.3</b> Support residents with protected characteristics to report hate crime	<ul style="list-style-type: none"> <li>a) Promote 3<sup>rd</sup> Party Hate Crime reporting centres. Set up four new centres.</li> </ul>	<ul style="list-style-type: none"> <li>a) Welwyn Hatfield Borough Council in WGC, Hatfield Fire Station and UoH (x 2 locations on De Havilland campus) become</li> </ul>	<ul style="list-style-type: none"> <li>a) WHBC Offices in WGC and Hatfield are now 3<sup>rd</sup> Party Hate Crime reporting centres. Info available on Wel Hat website.</li> <li>b) WGC Fire Station looking into possibility</li> </ul>	<p>WHBC</p> <p>HFRS</p> <p>UoH</p>	<p>CCSU</p> <p>Herts Police</p>	Public Focus Customer Care	

		a third party reporting centre.	UoH now has reporting centres on both the de Havilland and College Lane sites.				
<b>5.4 Support HCC to implement new DA strategy</b>	<ul style="list-style-type: none"> <li>a) DA Forum to participate in discussions and provide local input when appropriate or required.</li> <li>b) HCC to share the learning with CSP agencies following recent DHRs in the district</li> </ul>	<ul style="list-style-type: none"> <li>a) Local Provision of DA services is commissioned</li> <li>b) CSP agencies have an increased understanding around DHRs, data, recommendations and learning</li> </ul>	<ul style="list-style-type: none"> <li>a) Safer Places meeting with WHBC next month to discuss future partnership working opportunities.</li> <li>b) Previous DHR recommendations have been circulated to relevant CSP partners. In further agreed that all recommendations as appropriate will be share with JAG and RAG.</li> </ul>	<p>DA Forum Chair/Vice Chair</p> <p>HCC/DHR lead</p>	DA Forum members CSP agencies	Protecting the Public – especially the Vulnerable	

<b>ADASH</b>	Adolescent Drug and Alcohol Service in Hertfordshire	<b>JAG</b>	Joint Agency Group
<b>ASB</b>	Anti-Social Behaviour	<b>MAGPYE</b>	Multi Agency Group for the Prevention of Youth Exclusion
<b>ENHCCG</b>	East and North Herts Clinical Commissioning Group	<b>MAPPA</b>	Multi Agency Public Protection Arrangements
<b>CCSU</b>	County Community Safety Unit	<b>MARAC</b>	Multi-Agency Risk Assessment Conference
<b>CID</b>	Community Information Day	<b>NPS</b>	New Psychoactive Substances
<b>CGL</b>	Change, Grow, Live (operating in Welwyn Hatfield as Spectrum )	<b>OWL</b>	Online Watch Link
<b>CSP</b>	Community Safety Partnership	<b>PAL</b>	Partnership Accreditation for Landlords
<b>DA</b>	Domestic Abuse	<b>PCC</b>	Police and Crime Commissioner
<b>DHR</b>	Domestic Homicide Review	<b>PCSO</b>	Police Community Support Officer
<b>ENHCCG</b>	East and North Herts Clinical Commissioning Group	<b>PSPO</b>	Public Space Protection Order
<b>FGM</b>	Female Genital Mutilation	<b>RAG</b>	Responsible Authorities Group
<b>HCC</b>	Hertfordshire County Council	<b>SNT</b>	Safer Neighbourhood Team
<b>HFRS</b>	Hertfordshire Fire and Rescue Service	<b>UH</b>	University of Hertfordshire
<b>HHSS</b>	Hertfordshire Home Safety Service	<b>WGC</b>	Welwyn Garden City
<b>HMO</b>	House in Multiple Occupation	<b>WH or WelHat</b>	Welwyn Hatfield
<b>IDVA</b>	Independent Domestic Violence Advisor	<b>WHBC</b>	Welwyn Hatfield Borough Council